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The National Defense Transportation Association (NDTA) is a non-profit, non-political educational association committed to fostering partnerships between government, military and industry, and maintaining a strong and efficient global transportation, travel and distribution system in support of national security. There are over 8500 members in the association, comprised of both individual and corporate members. There are 60 plus chapters in the United States and overseas in Europe and the Pacific. The national headquarters office is located in Alexandria, VA.



**SAVE THE DATE**

**63rd Annual NDTA Forum & Expo**

September 19-23, 2009

Nashville, Tennessee

## Appointment of DTCI Ombudsmen approved thanks to recommendation from NDTA - a benefit to carriers large and small

*The voice of Defense Transportation & Logistics*

[Alexandria, VA - August 19, 2009] --- NDTA has been informed that its recommendation to the United States Transportation Command (USTRANSCOM) urging the appointment of an Ombudsman to facilitate problem resolution concerning the Defense Transportation Coordination Initiative (DTCI) has been adopted. NDTA believes that involvement in such key issues strengthens the Association's role in sustaining a strong and productive partnership between industry and government sectors.

The DTCI went "live" on 31 March 2008 in Puget Sound, Washington when, for the first time, government shippers used the DTCI program to ship freight and begin the first of three initial phases aimed at managing Department of Defense (DOD) freight movements in the continental United States. This third party logistics approach, or 3PL, to freight management improves reliability, predictability and efficiency of DOD materiel moving within the U.S. Through a careful selection process, Menlo Worldwide was chosen to deploy and operate the DTCI program and thereby transform DOD processes through proven best industry practices.

According to General Duncan McNabb, USAF, USTRANSCOM commander, DOD has avoided \$17 million in less efficient transportation costs using the DTCI program. Even greater benefits are on the horizon. The appointment of an Ombudsman will ensure non-partisan evaluation, positive exchange and continued success.

Do you have questions or issues concerning DTCI that you are unable to resolve? Per the business arrangement, the most expeditious course of action is to address questions and concerns directly with Menlo Worldwide personnel, who have the ability to resolve issues. However, if the results are not to your satisfaction, both USTRANSCOM and Menlo Worldwide have appointed Ombudsmen to assist in objectively resolving issues between the carriers and Menlo Worldwide. USTRANSCOM Ombudsman is: [Mr. Dale Huegen](mailto:dale.huegen@ustrancom.mil) [dale.huegen@ustrancom.mil / 618-256-4304]; and the Menlo Worldwide Ombudsman is: [Mr. Mike Nadolski](mailto:nadolski.michael@menloworldwide.com) [nadolski.michael@menloworldwide.com / 703-626-7095].